University of San Diego

Digital USD

Doctor of Nursing Practice Final Manuscripts

Theses and Dissertations

Spring 5-31-2019

Enhancing Chronic Pain Management Motivational Interview Among Lower Back Pain Patients

Melissa L. Hines-Antico University of San Diego, mlhines57@gmail.com

Follow this and additional works at: https://digital.sandiego.edu/dnp



Part of the Alternative and Complementary Medicine Commons, and the Nursing Commons

Digital USD Citation

Hines-Antico, Melissa L., "Enhancing Chronic Pain Management Motivational Interview Among Lower Back Pain Patients" (2019). Doctor of Nursing Practice Final Manuscripts. 83. https://digital.sandiego.edu/dnp/83

This Doctor of Nursing Practice Final Manuscript is brought to you for free and open access by the Theses and Dissertations at Digital USD. It has been accepted for inclusion in Doctor of Nursing Practice Final Manuscripts by an authorized administrator of Digital USD. For more information, please contact digital@sandiego.edu.

Running head: ENHANCING CHRONIC PAIN MANAGEMENT

Enhancing Chronic Pain Management Motivational Interview Among Lower Back Pain Patients

Melissa Hines-Antico BSN, RN, OCN
Doctor of Nursing Practice Student
University of San Diego
San Diego, California
8652 Villa La Jolla Drive Unit 4
La Jolla CA, 92037
mhinesantico@sandiego.edu
(205) 826-5321

Joseph Burkard, DNSc CRNA Associate Professor at Hahn School of Nursing University of San Diego San Diego, California Timothy Furnish MD
Anesthesiologist/Pain Specialist
University of California San Diego
Medical Center
San Diego, California
tfurnish@ucsd.edu

Gregory Polston MD
Anesthesiologist/ Pain Specialist
University of California San Diego
Medical Center
San Diego California
gpolston@ucsd.edu

Declarations of interest: none.

Abstract

Purpose: Untreated chronic pain is a nationwide epidemic affect individual physically, psychologically, and financially. Low back pain is the most common subset of chronic pain. Restricted clinic time and a focus on procedural/prescriptive methods for managing pain prohibits patient education regarding self-care, and formation of a relationship with the provider. **Design:** Article review yielded 20 articles that supported the use of motivational interviewing for chronic pain in lower back pain patients. They were evaluated for their strength of evidence on a scale of 1-6. One article was ranked level I as a meta-analysis, and six were ranked as level II which is randomized control trials.

Methods: Implementation of monthly telephone follow-ups, guided by the 5A's framework to strengthen self-motivated behavior modifications, develop patient-centered outcomes, and outline systematic follow-up care plans. Data collection utilized standardized rating scales and questionnaires. The process proceeded for six months concluding with program evaluation. **Results:** The average pain score improved from 4.6 down to 3.8 (-0.8) almost a 1-point decrease.

The average QOL score had the most dramatic increase from 4.6 to 6 (+1.4). No improvement in pain medication usage.

Conclusion: Timely utilization of evidence-based interventions for chronic back pain can improve patient-provider interaction and promote self-care by addressing quality of life issues, decreasing patient pain scores and limiting importance of opioid medications.

Clinical Implications: Promotion of self-care behaviors encourages provider backed safety and holistic collaboration.

Keywords: Pain, Motivational Interview, Lower Back, Nurse Practitioner

Key Practice Points: The purpose of this quality improvement article is to address the gap in lack of structured follow-up in chronic pain patients. It assesses the effects of monthly telephone follow-up calls utilizing motivational interview techniques to improve pain, quality of life scores and decrease patient utilization of opioid medications. The project showed that a nurse driven follow-up resulted in lower pain scores and improved quality of life.

001 Background

002	The aim of this paper is to support the use of monthly telephone follow-up calls
003	to chronic lower back pain (LBP) patients to improve patient perceived quality of life
004	and decrease patient reported pain and opioid consumption. One of the most common,
005	and costly health conditions affecting United States (US) citizens is LBP. More U.S.
006	adults are affected by common chronic pain conditions than by heart disease, diabetes,
007	and cancer combined (Institute of Medicine, 2011). This condition affects
008	approximately 80% of people at some point in their lives, and symptom relief is needed
009	to reduce the burden of physical, psychological, and financial costs associated with LBP
010	(National Institute of Neurological Disorders and Stroke (NIH), 2014). Physically,
011	patients may be unable to work leading to disability and unemployment. In 2017 the
012	California Department of Public Health (CDPH) found that 28 out of every 100,000
013	California citizens had a work-related skeletal (back) injury and required hospitalization
014	costing upwards of \$10 billion dollars for workman's compensation (CDPH, 2017).
015	Nationally, the direct cost of treating LBP in 2014 ranged from \$39 to \$78 billion,
016	which is a conservative number considering the potential for unaccounted costs (Spine
017	Research Institute (SRI), 2014). Direct costs included traditional treatments such as
018	medication, surgery, and workman's compensation. Indirect costs were estimated to
019	total \$62 billion and considered factors such as lost productivity days and inability to fill
020	jobs vacancies (SRI, 2014). Psychologically, chronic pain is linked to anxiety and
021	depression placing patients at risk for opioid dependency (Goseling, Lin, & Clauw,
022	2018)

025

026

027

028

029

030

031

032

033

034

035

036

037

038

039

040

041

042

043

044

045

046

High chances of relapsed pain within three months of initial pain consultation can frustrate healthcare providers resulting in passive methods of pain control like opioid medication (Vong et al., 2011). This places patients at an increased risk of becoming "dependent" on opioid medication and ignores alternatives such as selfpromoting techniques to manage the pain (Vong et al., 2011). Daily over 130 people in the United States die from opioid related overdoses, and upwards of \$78.5 billion is spent annually on health and social costs related to opioid abuse (National Institute on Drug Abuse, 2019). In California there were over 2,000 overdose deaths reported in half a years' time and in that same year \$4.26 million was spent on healthcare costs related to opioid abuse (California Healthcare Foundation, 2016). Chronic conditions such as LBP contribute to the opioid epidemic due to the debilitating nature of the disease. The over utilization of opioids has become an epidemic in our country creating a new Health People 2020 and 2030 goal to reduce the nonmedical use of opioids (2018). Opioid medications are frequently inappropriately prescribed for treatment of LBP. According to certain insurance reports, over half of individuals who are regular users of opioid medications report LBP (Deyo, Von Korff, & Duhrkoop, 2015). This mismanagement of finances and care for LBP patients contributes to the overwhelming total cost of managing chronic pain. The doctoral project was implemented at the University of California at San Diego Center for Pain Medicine which serves as both a treatment facility for complex chronic pain conditions and provides consultation to primary care providers for treatment plans. Of the patient population, 40% of patients are treated for LBP. The project population included established chronic (>3 month) musculoskeletal, LBP

048

049

050

051

052

053

054

055

056

057

058

059

060

061

062

063

064

065

066

067

068

069

patients actively participating in multimodal therapies. The 5A's Behavior Change Model provided the framework for promotion of self-care management and use of multi-modalities (Figure 1). The 5A's is a validated framework that has been utilized extensively for chronic conditions requiring behavior change like obesity and smoking cessation (Glasgow, Emont, & Miller, 2006). The framework is appropriate for pain management because the approach to improve self-care management. The 5A's include "Ask, Assess, Advise, Assist, and Arrange". Additional recorded data includes pain scales (Numeric Pain Rating Scale [NPRS]), quality of life scores (American Chronic Pain Association's Quality of Life Scale [QOL] Figure 2), and number of opioid pain medications (PM). Non-opioid pharmacologic interventions were considered selfpromoting behaviors and included topical analgesics/patches, anti-convulsant, antiseizure, muscle relaxants without benzodiazepine, and acetaminophen/nonsteroidal antiinflammatory drugs. A goal score of 5 was used for NPRS and QOL scores. Data collection conducted 5 months prior to project implementation provided demographics of the general population within the pain clinic. Out of 82 patients, 40%

demographics of the general population within the pain clinic. Out of 82 patients, 40% of randomized patients visited for LBP. Most patients are females between the ages of 60 to 80 with a body mass index greater than 25. The top two disturbances in patient perceived quality of life included sleep and exercise. Pain and quality of life scores for 5 randomized LBP patients from predata collection revealed a NPRS average of 6.2, average QOL 4.6, and PM average was 0.4 opioid medications (Figure 3). The random pre-intervention population NPRS or QOL averages did not meet the goal score which further showed areas for improvement. Only 29% the patients had a solidified follow-up

regimen, and 80% of the patients needed to schedule another appointment after their unplanned pain procedures.

The foundational question constructing the evidence for the project is: in chronic lower back pain patients would a monthly telephone-follow up post-clinic visit improve patient perceived quality of life and decrease patient reported pain and opioid consumption. The evidence-based practice (EBP) project was formulated based on the Iowa Model. The Iowa model is a validated framework that implements systematic multistep processes to guide changes in healthcare (Buckwalter et al., 2017). One of the most important steps is integration and sustainability of the project. A unique aspect of this EBP is that the project is extended by an additional 6 months utilizing another doctoral student. Our goal in having continued presence is to further embed the change in practice as well as modify areas of improvement.

Implementation of the EBP utilized in-person and telephone interviews was modeled from the 5A's behavior intervention model ([Figure 1] U.S. Preventive Services Task Force, 2015). The 5 A's behavior intervention model is a validated intervention that has been successfully utilized for improvement of chronic illness care by promoting patient driven behavior change.

Literature Review

A review of literature was conducted to provide support for the project. The literature review utilized the following search engines: NIH, Department of Health and Human Resources, CDPH, California Health Care Foundation, CINAHL, and PubMed. Keywords used for the search engines included: (Lower) back pain, motivational interview, telephone base follow-up/interview/coaching, quality of life, nursing

theoretical model, and pain. The keywords were combined utilizing Medical Subject Headings (MeSH), and depending on the search engine utilized, yielded over 1,000 articles. Articles were narrowed by only including English, adult patients, published after 2011, and no animals. Results of the literature review included 20 articles that supported the use of motivational interviewing for chronic pain in lower back pain patients. Of these articles, seven were evaluated for their strength of evidence on a scale of 1-6. One article was ranked level I as a meta-analysis, and six were ranked as level II which is randomized control trials. The articles assisted in structuring the intervention and potential areas of analysis. Evidence-based interventions included in the study were:

1) Follow-up by a Nurse Practitioner (NP); 2) 5A's framework to develop a questionnaire for patient driven change; 3) assess patient perceived pain, QOL, and number of opioid medications prescribed; 4) promote patient centered change in behavior through MI.

Telephone Follow-up by Nurse Practitioner

The project utilized a monthly telephone follow-up call to chronic pain patients as a cost effective and proactive follow-up method for patients. Nurse Practitioner led telephone follow-ups has been shown in the literature to be an effective method of promoting behavior change and managing chronic pain. In a study by Kroenke et al. (2014) found that patients who were called on a monthly basis to assess their pain and how the pain interferes with the patient's activities of daily living had a 1 point decrease in reported pain and reported a 30% improvement in perceived pain. Another study noted that proactive calling on behalf of the provider to the patient to discuss pain resulted in a decrease of healthcare resources due to better management of external

116	barriers (Bhimani et al., 2017). Additionally, utilizing telephone calls to deliver self-
117	management strategies in chronic pain patients delivers a multimodal approach
118	maximizing the effects of addressing pain medications, behavior change therapy, and
119	ultimately resulting in decreased pain and improved QOL (Bair et al., 2015).
120	5A's Framework for Patient Driven Change
121	Qualitative data was collected using a 5A's guided questionnaire during the
122	initial patient visit and with each monthly phone call. The questionnaire utilized the
123	5A's behavior change model by asking the following questions: (a) ask the patient their
124	readiness for utilizing self-promoting behaviors and reduction of opioids, (b) assess the
125	patients willingness to participate in self-promoting behaviors, (c) advise the patient on
126	how to utilize self-promoting behaviors, (d) assist the patient in coordinating access to
127	alternative therapies, exercise, and nutrition advise, (e) arrange for follow-up of the
128	patient with the provider within an allotted time. The American Society of
129	Anesthesiologists (ASA) in their practice guidelines strongly recommend that direct and
130	ongoing contact with the patient for their individualized treatment plan should
131	conducted on a continual basis (2010). In addition, ASA suggests that multimodal
132	interventions should be utilized for management of chronic pain. The 5A's Model
133	promotes behavior change through a step-wise delivery of validated interventions
134	(Glasgow, Emont, & Miller, 2006). Each question in the model addresses a physical,
135	functional, psychological, or social aspect of patient care which is a recommendation of
136	the ASA for chronic pain management.
137	Assessment of Pain, Quality of Life, and Number of Pain Medications

151

152

153

154

155

156

157

158

159

160

161

139 The quantitative measurements in the project included the validated tools of 140 numeric pain scale (NPS) for patient reported pain, quality of life utilizing the American Chronic Pain Association quality of life scale (QOL scale), and the recorded number of 142 opioid pain medications (PM) that the patient was currently taking. The NPS was 143 utilized because of its ability to be utilized verbally and is commonly used in the United 144 States healthcare system. Studies have shown this validated tool is the preferred method 145 for measuring chronic pain because of its comprehensibility and feasibility to be 146 completed (Hawker, Mian, Kenderska, & French, 2011). Additionally, the NPS is the 147 tool most utilized by UC Health System. Studies show patients with LBP have a lower 148 perception of their health and well-being. Measuring QOL provides a numeric value that 149 assists in evaluating patient focused behavior change (Hidler, Whitehurst, Thomas, and 150 Foster, 2015).

Promote Patient Centered Behavior Change

Motivational interviewing (MI) has been used by multiple studies to implement a biophysical approach to create meaningful interactions between the provider and involves active participation by the patient to reduce pain and increase quality of life (Vong et al., 2011). MI focuses attention onto the client to inspire them to improve their self-belief and behaviors to achieve desired outcomes. In a study by Vong et al., patients showed positive behaviors changes such as exercise, or decrease consumption of opioid medication with the use of MI. Behavior adjustment is achieved through inward exploration of reasons for uncertainty and resolution of that uncertainty (Chilton, Pires-Yfantouda, & Wylie, 2012). Another study utilized MI to create patent centered cgoals of care with the patient, assist patients in goal achieving tasks, and develop a trusting

184

162 relationship with their provider (Harman, MacRae, Vallis, & Bassett, 2014). The goal of 163 MI is to increase QOL, decrease the patient's pain score, and develop a sense of self-164 worth in the patient by achieving their set goals of care (Harman et al., 2014). The 165 Centers for Disease Control and Prevention (CDC) recommends that primary care 166 physicians incorporate patient motivated behavior change into their practice (2016). 167 ASA (2010) guidelines agree that cognitive behavioral therapy should be used for 168 management of chronic pain. 169 Methods 170 Study Design 171 The intervention is an evidence-based quality improvement project conducted 172 over the course of 6 months. Following completion of the project a program evaluation 173 was conducted to assess for modifications for phase II of the project. Effectiveness of 174 the intervention was calculated by comparing the average NPRS, QOL, and PM over a 175 6-month period. 176 Members of the project team included one doctoral student as the project lead, 177 and one faculty advisor who served as principal investigator. Two anesthesiologists 178 participated in patient recruitment. The project lead conducted all patient interviews, 179 recording and synthesis of data. All qualitative and quantitative data was recorded and 180 dispersed through the clinics electronic health record system. 181 IRB Approval 182 The EBP project titled "Motivation Interview in Follow-Up Telephone Calls to

Pain Patients to Improve Patient Outcomes" was approved by UC San Diego Human

Research Protections Program in October of 2017. The EBP was further approved by

the IRB at University of San Diego in November of 2017. No personal patient identifiers were used with any participant in the study. Patient identifiers were numbers known only to the principal investigator. Prior to implementation of the project the physician and the doctoral student obtained verbal consent and an information sheet was provided detailing the goals of the project. There are no potential conflicts of interests or financial conflicts to disclose.

Patient Demographics

Preliminary data collected indicated that LBP patients were the focus population. The DNP student prior to physician clinic would review records for established, chronic LBP patients participating in multimodality treatments. Clinic reviews started in July 2018 and continued until December 2018. Outcomes assessed at each initial interaction included NPRS, QOL, and PM, and subsequently would include the patient questionnaire. All patients were Caucasian and ranged in age from 54 to 78 years old with an average of 64 years. Four of the patients were male and one patient was female. All of the male patients were overweight, and the average BMI was 26.4 kg/m² placing them in the overweight category, but at a lower BMI than the national average (CDC, 2017). Of the patients, 40% were diagnosed with anxiety. Patient diagnoses included in analysis: lower back pain (LBP), LBP with radiculopathy, lumbar facet arthropathy, spinal stenosis of lumbar region, and lumbar spondylosis.

Project Implementation

The project started with a predata collection followed by phase I which was implementation of the project and concluded with a program evaluation prior to start of phase II of the EBP. Predata collection was performed over the course of 3 months

208 (January 2018-March 2018). The DNP students accompanied the anesthesiologist 209 during their scheduled clinic time to assess each patient. The patients planned follow-up, 210 pain score, quality of life score, demographics, type of pain, and treatment was 211 recorded. Following the 3 month period the data was analyzed to guide the proceedings 212 for the EBP. 213 The EBP project started in July 2018 and ended in December 2018. The DNP 214 student prior to each providers clinic day would review the chart for eligible patients. 215 Eligible patients were seen in the clinic alongside the anesthesiologist. Patients were 216 given an information sheet detailing the project and verbal consent was obtained. 217 Baseline data including NPRS and QOL score was recorded during the initial visits and 218 once a month with each telephone encounter starting two weeks after the initial office 219 visit, and then on a monthly basis for six months. The questionnaire was modeled by the 220 5A's framework. Pain medications, exercise, additional treatment modalities (physical 221 therapy, acupuncture, chiropractor, and psychology), and opioid tapering were 222 documented and recorded in the patients EHR chart and sent to the physicians. At the 223 conclusion of each telephone session patient care plan and follow-up was reviewed. 224 After completion of phase I in December 2018 program evaluation was completed. 225 Data/Results 226 Results of phase I of the EBP NP-led telephone follow-up utilizing the 5A's 227 model for behavioral change increased patient perceived quality of and decreased 228 overall patient perceived pain score among chronic LBP patients over a 6 month period 229 (Figure 4). The average NPRS score improved from 4.6 down to 3.8 (-0.8) almost a 1 230 point overall decrease. The average QOL score had the most dramatic increase from 4.6

231 to 6 (+1.4) which is a change on the scale from: "Being able to do simple chores around the house and minimal activities outside of the home two hours a week" to 232 233 "Work/volunteer limited hours and take part in limited social activities on weekends" 234 (American Chronic Pain Association, 2019). Both pain and QOL scores met their 5-235 score goal. PM increased by 0.2, almost making the total average 1 pill amongst all the 236 chronic LBP patients. Of the patients, 4 out of 5 completed all 6 monthly telephone 237 follow-ups with only one patient missing 1 month due to transitioning to outside the 238 healthcare system. 239 Utilization of multimodal therapies concluded (Figure 5): 240 Psycho-behavioral: Of the 5 patients 2 of them had an underlying psychological 241 condition. Both patients were diagnosed, but not currently in treatment for anxiety. 242 Neither patient was on medication for anxiety. Procedural: All of the patients had orders placed for procedures. Procedures prescribed 243 244 included lumbar epidural steroid injections, chemodenervation of the lumbar area, and 245 sacroiliac joint injections. All procedures were performed within UC San Diego Pain 246 clinic at a different date. 247 *Physical:* Of the patients, 60% participated in a form of physical activity or was 248 instructed by the provider to perform exercises. Two of the three patients participated in 249 self-reported exercise. One of the two patients in conjunction to exercise worked with 250 water therapy which was coordinated by the clinic. The third patient was referred to and 251 participated in a physical and rehabilitation physician. 252 Pharmacological: Only one patient (20%) was treated with a medication. This was prescribed post major surgical procedure with a solidified plan for dose reduction and

stop date. Other patients were prescribed opioid medication but were not included in the study because they were not prescribed by the anesthesiologist. Any opioid medication, if deemed appropriate to the patient, was written as a recommendation in the provider note but was deferred to the primary provider for prescription.

257 Discussion

Treating chronic LBP is a difficult condition without instant resolution. This EBP supports alternatives for managing pain. The NP-led telephone follow-up project achieved two of the goals established by multiple pain organizations by decreasing patient perceived pain and improving QOL scores. Pain scores improved by almost 1-point reduction from 5 to 4; and QOL increased by an impressive 1.4 points from 4.6 to 6. Compliance was at 80% over a 6-month period. To note, every patient who was consented for the project agreed to participate. Each telephone encounter was allotted 15 minutes, multiple times follow-up phone calls occurred over 30 minutes which was a benefit and a limitation.

The intervention proved to be meaningful, and highlighted the positive difference achieved when patients are supported and able to make self-changing behaviors. Quantitative data showed pain scores that peaked in October and then drastically declined in December. This can be attributed to an increase need for procedural interventions prior to the holiday season as outlined in patient interviews. Patients also noted an increase in stress prior to the holidays. One patient had major back surgery prior to October which led to high levels of pain, improving over 3 months. Related to the surgery there was a slight increase in pain medication prescription, but pain improved as medication was limited with a planned opioid taper.

QOL scores reflected patient appreciation of a clinic call, and feelings of individualized treatment. Patients were eager to discuss efficacy of procedures and how they utilized self-care such as exercise, improved sleep, alternate therapies or overall sense of wellbeing.

UCSD hospital currently has telemedicine capabilities. It is accredited as a Clear Health Quality Institute (CHQI) meaning the health system can provide consumer-to-provider, provider-to-consumer, and provider-to-provider telemedicine. Reimbursement for telemedicine at UCSD hospital is achieved through contracts with participating clinics. Providers using telemedicine act as a consultant and as such do not prescribe treatments or medications. Appointments at UCSD Pain Clinic are typically 30-minutes and for some patients that is an insufficient amount of time. Telehealth is not utilized by the Pain Clinic at UCSD, but continuation of the project could provide an incentive to assess the ability to be reimbursed directly for telephone calls to patients.

Implications for Nursing

As shown by the increased perception of QOL, the 5 A's framework is a valuable tool for promoting self-care behaviors in patients. The ability of the 5 A's framework to be tailored to address the individualized needs of each patients promoted a sense of independence. Patients were able to evaluate their own goals and define their role in achieving pain relief. As a provider, the 5 A's allowed the NP to guide the patient in a supportive role that fostered a symbiotic patient-provider relationship. The results supported the need for multimodal approach utilizing scheduled follow-up, procedures, and exercise to decrease pain. For phase II, DNP students are focusing on increasing patient study size and return in clinic visits with the provider.

299 Limitations/Sustainability

The major limitation associated with the project was small sample size. At the pain clinic there are no nurses or nurse practitioners. Much of the project was collecting and analyzing predata to show a gap in care at the clinic, and how a nurse practitioner intervention is beneficial. Positive results from the EBP project support the need for NP-led follow-up for LBP patients, and would be further enforced with larger sample size. Phase II of the project aims at least double the current sample size. In addition, this project was performed in a wealthy urban area that primarily serves older, Caucasian adults. Implementation and feasibility of the project could be better assessed with increased exposure to rural and minority population.

Sustainability can be achieved by a dedicated staffer. Currently, the two phases last 6 months and are performed by DNP students. However, as outlined in the cost benefit analysis it would be cost effective to hire a medical assistant to perform telephone follow-up on a continual basis. Other options include exploration into a NP presence within the clinic to provide close follow-up.

Cost Benefit Analysis

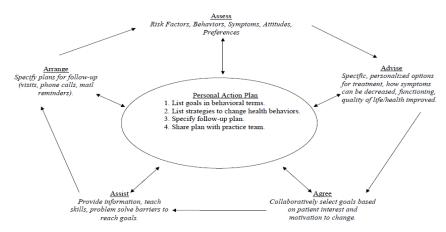
The UCSD pain clinic averages 2,000 to 3,000 new LBP patients yearly. There are 9 providers within the clinic and two participated in the nurse practitioner protocol. If 20% of patients seen by the two providers return to the clinic once of an additional visit as a result of the telephone follow-up there is a potential profit of \$13,132.84 annually. In addition, from our sample size 100% of patients received an injection to treat LBP within 6 months. Conservatively, if only 80% of new LBP receive one injection twice a year there is a potential profit of \$73,682.69. If a medical assistant was

hired to make telephone calls the starting salary at UCSD is \$37,416.96 there would still be a profit of \$50,549.80. This project cost nothing to implement besides time and one person to perform calls.

325 Conclusion

Phase I of the EBP project supported the use of a NP driven telephone follow-up to support and improve outcomes amongst chronic LBP patients. One of the greatest areas of potential improvement for pain management is the perception of quality of life. The adaptability of the 5A's framework and the promotion of self-care in patients supports a sense of self worth and independence in the patient. The utilization of telephone calls showed to be a viable and cost-effective method of interaction with patients that promotes healthcare access. With continuation of the project, goal is to provide further insight into the importance of close follow-up with chronic pain patients and provide insight into varying methods of pain management.

Figure 1



From "Self-Management Aspects of the Improving Chronic Illness Care Breakthrough Series: Implementation With Diabetes and Heart Failure Teams," by R. E. Glasgow, M. M. Funell, A. E. Bonomi, C. Davis, V. Beckham, and E. H. Wagner, 2002, *Annals of Behavioral Medicine*, 24, p. 83. Copyright 2002 by Springer. Adapted with permission.

Figure 1: Explanation of 5A's Framework

Figure 2

Quality Of Life Scale A Measure Of Function For People With Pain		
Non-functioning	Stay in bed all day Feel hopeless and helpless about life	
1	Stay in bed at least half the day Have no contact with outside world	
2	Get out of bed but don't get dressed Stay at home all day	
3	Get dressed in the morning Minimal activities at home Contact with friends via phone, email	
4	Do simple chores around the house Minimal activities outside of home two days a week	
5	Struggle but fulfill daily home responsibilities No outside activity Not able to work/volunteer	
6	Work/volunteer limited hours Take part in limited social activities on weekends	
7	Work/volunteer for a few hours daily. Can be active at least five hours a day. Can make plans to do simple activities on weekends	
8	Work/volunteer for at least six hours daily Have energy to make plans for one evening social activity during the week Active on weekends	
9	Work/volunteer/be active eight hours daily Take part in family life Outside social activities limited	
10	Go to work/volunteer each day Normal daily activities each day Have a social life outside of work	

Figure 2: The American Chronic Pain Association Quality of Life Scale

Figure 3

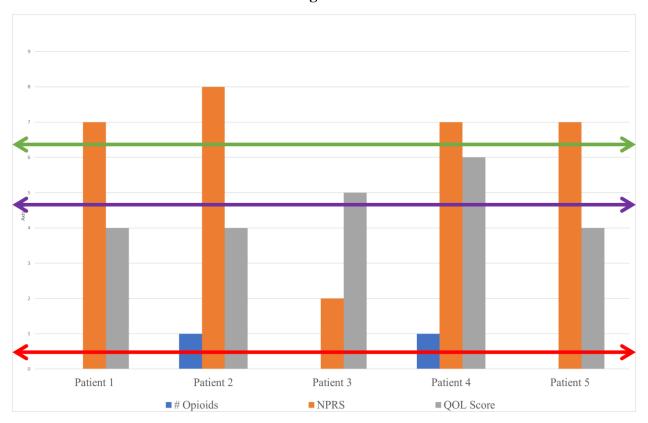


Figure 3: Preliminary baseline data number of opioid medications, quality of life, and pain score.



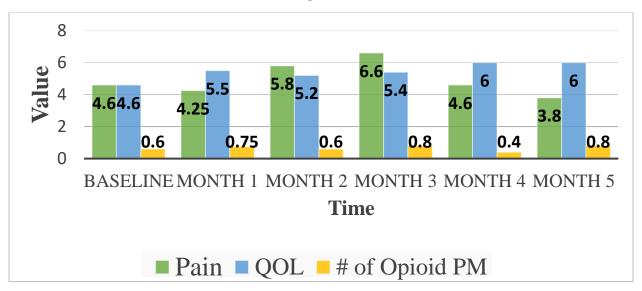


Figure 4: Comparison of the average pain scores, quality of life scores, and number of opioid pain medications over six months.

Figure 5

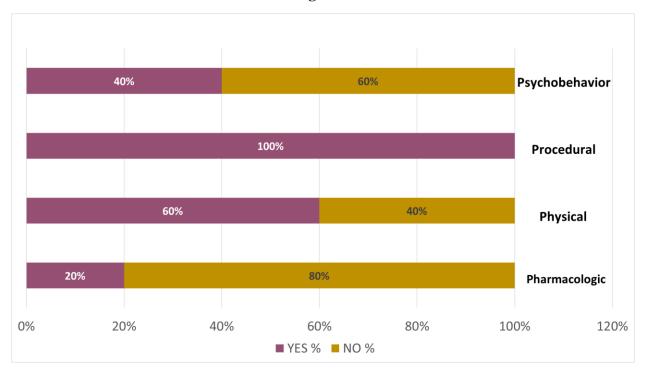


Figure 5: Utilization of multimodal therapies amongst sample population

Acknowledgements

I would like to thank my husband, Jay Antico for his support and encouragement throughout my education and project completion. I would also like to thank my family Dennis Hines, Cheryl Hines, and Jessica Hines for inspiring me each and every day. Thank you to Valerie Gates BSN RN who is continuing this project. Lastly to all my family, friends, and teachers thank you for believing in me and supporting me throughout this journey.

References

- American Chronic Pain Association. (2003). *Quality of Life Scale*. Retrieved from: https://www.theacpa.org/wp-content/uploads/2017/08/Life_Scale_3.pdf
- American Society of Anesthesiologists (2010). Practice guidelines for chronic pain management.

 *Anesthesiology, 112 (4), 1-24. Retrieved from:

 file:///C:/Users/mlhin/Downloads/practice-guidelines-for-chronic-pain-management.pdf
- Bhimani, R., Cross, L., Taylor, B., Meis, L., Steven, S., Allen, K.,... Burgess, D. (2017). Taking ACTION to reduce pain: ACTION study rationale, design and protocol of a randomized trial of a proactive telephone-based coaching intervention for chronic musculoskeletal pain among African Americans. *BMC Musculoskeletal Disorders*, 18(15), 1-14. doi: 10.1186/s12891-016-1363-6
- Bair, M., Ang, D., Wu, J., Outcalt, S., Sargent, C., Kempf, C., ... Kroenke, K. (2015). Evaluation of stepped care for chronic pain (ESCAPE) in veterans of the Iraq and Afghanistan conflicts: a randomized clinical trial. *JAMA Internal Medicine* 31(6), 470-492.
- Buckwalter, K., Cullen, L. Hanrahan, K., Kleiber, C., McCarthy, A., Rakel, B., ... Tucker, S. (2017). Iowa model of evidence-based practice: Revisions and validation. *Sigma Journal*. doi: 10.1111/wvn.12223
- California Department of Public Health. (2017). *California Occupational Health Indicators: Annual measures of worker health and safety for years 2008- 2013*. Retrieved from:

 https://www.cdph.ca.gov/Programs/CCDPHP/DEODC/OHB/CDPH%20Document%
- California Health Care Foundation. (2016). How the opioid epidemic affects California

- Retrieved from: http://californiahealthline.org/multimedia/how-the-opioid-epidemic affects-california/
- Center for Disease Control and Prevention. (2016) Contextual evidence review for the CDC guideline for prescribing opioids for chronic pain- United States. Retrieved from https://stacks.cdc.gov/view/cdc/38027
- Center for Disease Control and Prevention. (2017). *Healthy Weight: About Adult BMI* Retrieved from https://www.cdc.gov/healthyweight/assessing/bmi/adult_bmi/index.html
- Chilton, R., Pires-Yfantouda, R., & Wylie, M. (2012). A systematic review of motivational interviewing within musculoskeletal health. *Psychology, Health & Medicine, 17* (4), 392-407. doi: 10.1080/13548506.2011.635661
- Department of Health and Human Services. (2016). *The opioid epidemic: By the numbers*.

 Retrieved from: http://www.hhs.gov/sites/default/files/Factsheet-opioids-061516.pdf
- Deyo, R., Von Korff, M., & Duhrkoop, D. (2015). Opioids for low back pain. *BMJ*, 1-13. doi: 10.1136/bmj.g6380
- Glasgow, R., Elmont, S., & Miller, D. (2006). Assessing delivery of the five 'As' for patient centered counseling. *Health Promotion International*, 21(3), 245-255. doi: 10.1093/heapro/dal017
- Goesling, J., Lin, L., & Clauw, D. (2018). Psychiatry and pain management: At the intersection of chronic pain and mental health. *Current Psychiatry Reports*, 20 (12), 11-19. doi.org/10.1007/s11920-018-0872-4

- Harman, K., MacRae, M., Vallis, M., & Bassett, R. (2014). Working with people to make changes: A behavioral change approach used in chronic low back pain rehabilitation. *Physiotherapy Canada*, 66(1), 82-90. doi: 10.3138/ptc.2012- 56BC
- Hawker, G., Mian, D., Kendzerska, T., & French, M. (2011). Measures of adult pain: Visual Analog Scale for Pain, Numeric Rating Scale for Pain, McGill Pain Questionnaire, Short Form McGill Pain Questionnaire, Chronic Pain Grade Scale, Short Form-36 Bodily Pain Scale, and Measure of Intermittent and Constant Osteoarthritis Pain. *Arthritis Care & Research*, 63 (S11), 1-20. doi: 10.1002/acr.20543
- Healthy People 2020. (2018) *Substance Abuse*. Retrieved from: https://www.healthypeople.gov/2020/topics-objectives/topic/substance-abuse
- Hidler, S., Whitehurst, D., Thomas, E., & Foster, N. (2015). Pain location matters: The impact of leg pain on health care use, work disability and quality of life in patients with low back pain. *European Spine Journal*, 24 (3), 444-451. doi: 10.1007s00586-014-3355-2
- Institute of Medicine (IOM) Committee on Advancing Pain Research, Care, and Education.

 (2011). Relieving Pain in America: A Blueprint for Transforming Prevention, Care,

 Education, and Research. Retrieved from

 https://iprcc.nih.gov/sites/default/files/IOM_Pain_Report_508C.pdf
- National Institute on Drug Abuse. (2019). *Opioid Overdose Crisis*. Retrieved from: https://www.drugabuse.gov/drugs-abuse/opioids/opioid-overdose-crisis
- National Institute of Neurologic Disorders and Stroke. (2014). Lower back pain fact sheet.

 Retrieved from: https://www.ninds.nih.gov/Disorders/Patient-Caregiver-Education/Fact
 Sheets/Low-Back-Pain-Fact-Sheet 20library/AllIndicators08-13.pdf

- Spine Research Institute. (2014). *Indirect costs of back pain and MSDs*. Retrieved from: https://spine.osu.edu/blog/2014/09/indirect-costs-back-pain-and-msds
- U.S. Preventive Services Task Force. (2015). *Behavioral Counseling Interventions: An Evidence-based Approach* Retrieved from https://www.uspreventiveservicestaskforce.org/Page/Name/behavioral-counseling interventions-an-evidence-based-approach
- Vong, S., Cheing, G., Chan, F., So, E., & Chan, C. (2011). Motivational enhancement therapy in addition to physical therapy improves motivational factors and treatment outcomes in people with low back pain: A randomized controlled trial. *American Congress of Rehabilitation Medicine*, 82, 176-183. doi: 10.1016j.apmr.2010.10.016