University of San Diego Digital USD

**Digital Initiatives Symposium** 

Apr 24th, 2:50 PM - 3:35 PM

#### Inter-Departmental Collaboration on Electronic Theses and Dissertations: Redesigning Workflows to Enhance Access

Rachel Paul University of Arkansas, Fayetteville, rlp001@uark.edu

Cedar C. Middleton University of Arkansas, Fayetteville, ccmiddle@uark.edu

Follow this and additional works at: https://digital.sandiego.edu/symposium

Part of the Cataloging and Metadata Commons, and the Scholarly Communication Commons

Paul, Rachel and Middleton, Cedar C., "Inter-Departmental Collaboration on Electronic Theses and Dissertations: Redesigning Workflows to Enhance Access" (2018). *Digital Initiatives Symposium*. 28. https://digital.sandiego.edu/symposium/2018/2018/28

This 45-minute concurrent session is brought to you for free and open access by Digital USD. It has been accepted for inclusion in Digital Initiatives Symposium by an authorized administrator of Digital USD. For more information, please contact digital@sandiego.edu.

#### Inter-Departmental Collaboration on Electronic Theses and Dissertations: Redesigning Workflows to Enhance Access

Presenter 1 Title Cataloging Librarian

Presenter 2 Title Institutional Repository Coordinator

Session Type 45-minute concurrent session

#### Abstract

In an effort to eliminate redundancies in thesis and dissertation cataloging at the University of Arkansas, a working group was devised to create a semi-automated workflow. This new, multi-departmental workflow eliminates redundancies, allowing us to provide better access to the intellectual endeavors of the scholars on our campus. This paper describes the experience of the collaboration within multiple library departments and departments across campus; acknowledges the importance of library and campus collaboration with examples of success and advice from the literature; and emphasizes clear and consistent communication, meeting user needs, and streamlined and innovative workflows.

Location

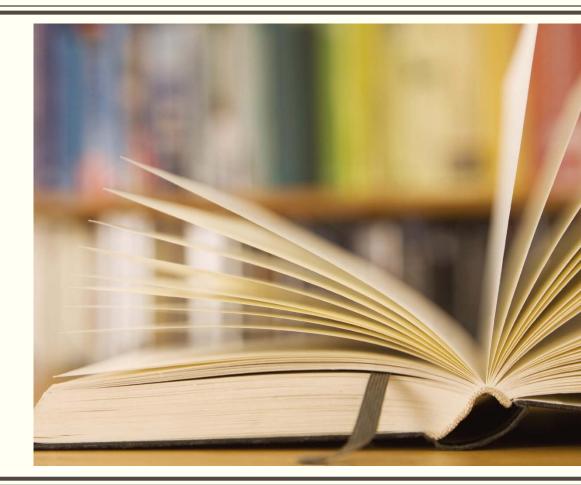
Room EF

#### **Keywords**

electronic theses and dissertations, collaboration, workflow, innovation, institutional repository

## INTERDEPARTMENTAL COLLABORATION ON ELECTRONIC THESES AND DISSERTATIONS

Redesigning Workflows to Enhance Access

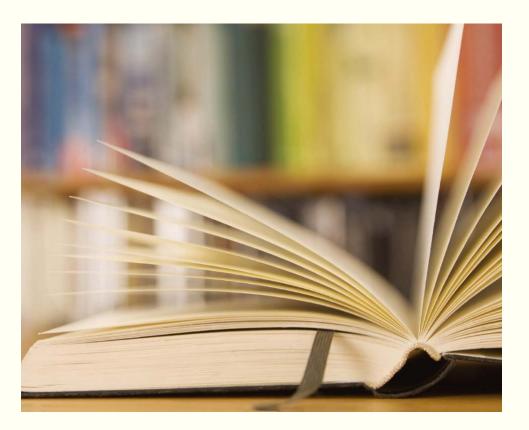


### **Background Information**

Redundancies in the metadata creation

 Breakdown in communication between departments involved

- Lack of procedural documentation
- Outdated Graduate School Student Forms



### Background Information (continued)

- A working group was formed that included:
  - Head of technical services
  - Head of monographs acquisitions
  - Head of monographs cataloging
  - Institutional repository coordinator
  - University archivist
- Problem solving
  - Stylesheets for XML files
  - Harvesting from the IR



## COMMUNICATION

#### **Communication Practices Overview**

- Who we stay in contact with and how we do that
- Results of this communication new forms for students
- Some lessons learned...the hard way



#### Who to communicate with? How to do that?

#### Some questions to ask

- Who is involved in the ETD process?
  - Just the library or departments within the library?
  - Libraries and graduate school?
  - Do your students create content with patents? Might need a Technology Commercialization unit or managers (TCM).
  - Anyone else? Make sure decisions go up the chain of command.
- What is the best way to keep those groups in contact?
  - Email?
  - Face-to-face meetings?
  - Project management tools?
  - A combination?



http://creative.artisantalent.com/improve-office-communication/

### Without good communication

Before...

- What is a technology commercialization manager (TCM)?
- What do they do for our students?
- What exactly does the Graduate School do with ETDs?
- Do they just handle paperwork?
- Who talks to ProQuest???
- They had questions about the library and the IR too!



### Results of good communication continued



Ę

#### After...

- Better awareness
  - Of each other and each other's tasks
  - Of the path of an ETD at our institution
  - Of other issues that had never been communicated outside of departments
- New documentation for students
  - A new IP form
  - A new general form
    - With permission for libraries to use birthdates in creation of NARs
    - \*\*More on the forms later\*\*

#### Lessons Learned

Ę

- Talk to EVERYONE about what you are doing.
  - Please do not do what I did...Run it up the chain!!!
- IR Permissions



₽ROQUEST	SCHOLARWORKS@UARK
<b>Open Access Publishing Plus</b> – Search engine access to metadata, full paper is downloadable. (ProQuest charges a fee for this setting)	Search engine access to metadata, full paper is downloadable. (No charge)
<b>Traditional Publishing</b> – Search engine access can be selected, full paper downloadable only from the ProQuest database.	Search engine access to metadata, full paper is downloadable. Can be a good alternative to ProQuest Access Plus.
<b>Do not delay release</b> – Search engine access to metadata can be selected, no embargo has been applied. Full paper will be available, in either Open Access or Traditional, above, immediately after ProQuest has added the information.	Search engine access to metadata, full paper is downloadable and will be available immediately after ScholarWorks@UARK has added the information.
<b>Delay release</b> – Embargo has been applied – Search engine access to metadata can be selected, metadata available through ProQuest database, full paper is not available for download for a limited time.	Embargo has been applied – Search engine access to metadata, full paper is not available for download for a limited time.
Never available – indefinite embargo has been applied – metadata is available through ProQuest database, no search engine access to metadata, full paper is never available for download.	Indefinite embargo has been applied – No search engine access to metadata, full paper is never available for download.

#### Lessons Learned (continued)

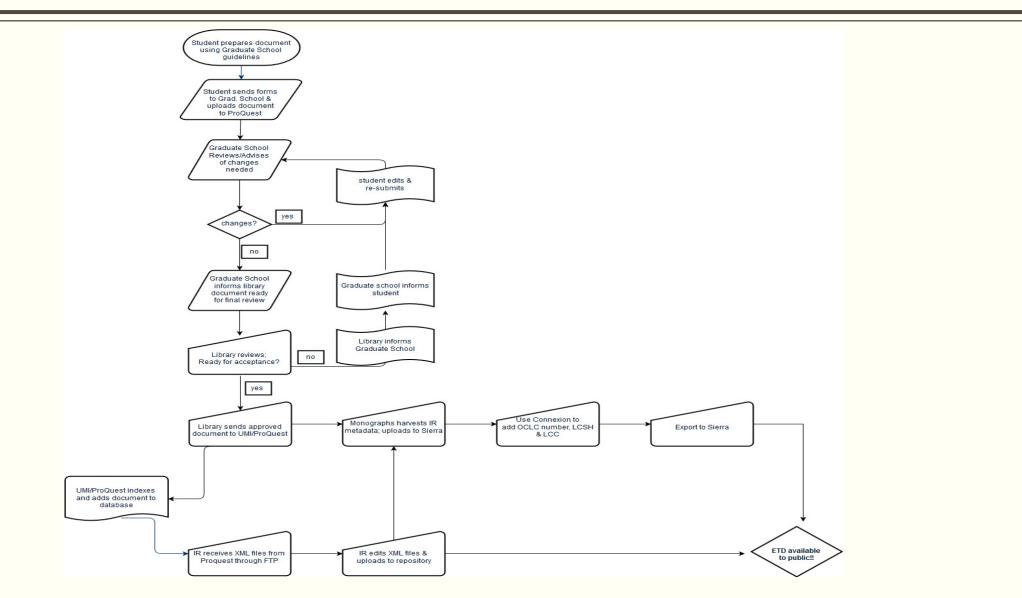
- Not everyone has the same knowledge you do.
  - Use plain language.

• If you *do* use jargon, be sure to explain it.

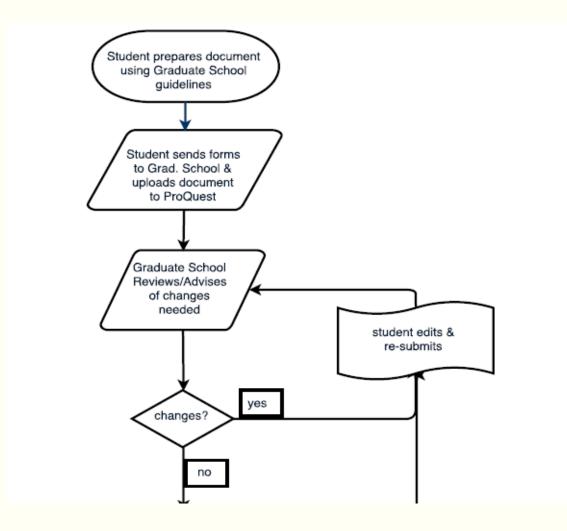


## WORKFLOW

#### Workflow Chart



#### Workflow Chart - detail



Name:	y of Citizenship: Month & Yea	First II: ar of Graduation: ame authority record ) Approval #	Middle _ Phone Number:		Student Name ID Number: Thesis/Dissert Note: For purp information ab Please check ti
Suma Student ID: Country Date of Birth: Country Degree & Program: Country Degree & Program: Title: Mullins Library would like to use your birth o Does this meet your approval? Was Research Committee Review 8 Blosafety Committee (Recombinant DNA) Animal Care and Use Committee Institutional Review Board (Human Subject 'If Yes is checked, approval NUST be on the with degree conterred, Approval NUST be on the with	v of Citizenship: Erna Month & Yea late to create your personal na Yes No Required?* Yes No	ar of Graduation: ame authority record	Phone Number:		ID Number: Thesis/Dissert Note: For purp information ab
Date of Birth: Country Degree & Program: Title: Mullins Library would like to use your birth of Does this meet your approval? Was Research Committee Review & Biosafety Committee (Recombinant DNA) Animal Care and Use Committee Institutional Review Board (Human Subject 'If Yes is checked, approval MUST be on the with degree conterred. Approval NUST be on the with degree conterred. Approval NUST be inclu	r of Citizenship: Month & Yea	ar of Graduation: ame authority record Approval #	Phone Number:		ID Number: Thesis/Dissert Note: For purp information at
Date of Birth: Country Degree & Program: Title: Mullins Library would like to use your birth of Does this meet your approval? Was Research Committee Review f Biosafety Committee (Recombinant DNA) Animal Care and Use Committee Institutional Review Board (Human Subject "If Yes is checked, approval MUST be on the with degree conterred. Approval MUST be on the with	r of Citizenship: Month & Yea	ar of Graduation: ame authority record Approval #	Phone Number:		Thesis/Dissert
Degree & Program: Title: Mullins Library would like to use your birth of Does this meet your approval? Was Research Committee Review if Biosafety Committee (Recombinant DNA) Animal Care and Use Committee Institutional Review Board (Human Subject 'If Yes is checked, approval MUST be on file with degree conferred. Approval NUST be on file with degree conferred. Approval NUST be on file with deen edided to the protocol. Additionally, if Yes is	Iate to create your personal na Yes No Required?*	ar of Graduation: ame authority record Approval #	rd.		Thesis/Disser
Title:	late to create your personal na Yes No No Required?* Yes No	ame authority recoi	rd.		Note: For pur; information al
Mullins Library would like to use your birth of Does this meet your approval? Was Research Committee Review f Biosafety Committee (Recombinant DNA) Animal Care and Use Committee Institutional Review Board (Human Subject "If Yes is checked, approval MUST be on file with degree conferred. Approval letter MUST be inclu been added to the protocol. Additionally, if Yes is	late to create your personal na Yes No No Required?* Yes No	ame authority recor	d.		information al
Does this meet your approval? Was Research Committee Review f Biosafety Committee (Recombinant DNA) Animal Care and Use Committee Institutional Review Board (Human Subject 'If Yes Is checked, approval (HUST be on file with degree conterned, Approval Inter (JUST be inclu been added to the protocol. Additionally, if Yes is	Yes No No Required?*	) Approval #			information at
Was Research Committee Review I Blosafety Committee (Recombinant DNA) Animal Care and Use Committee Institutional Review Board (Human Subject "If Yes is checked, approval MUST be on file with degree conferred. Approval letter MUST be inclu been added to the protocol. Additionally, If Yes is	Required?*		s		information al
Biosafety Committee (Recombinant DNA) Animal Care and Use Committee Institutional Review Board (Human Subject 'If Yes is checked, approval (JUST be on the with degree conterred, Approval letter (JUST be inclu been added to the protect). Additionally, if Yes is	Yes 0 No 0		ŧ		
Animal Care and Use Committee Institutional Review Board (Human Subject 11 Yes is checked, approval I/UST be on file with degree confermed. Approval letter (I/UST be inclu- been added to the protocol. Additionally, if Yes is	ŏŏ				Please check t
Animal Care and Use Committee Institutional Review Board (Human Subject 11 Yes is checked, approval I/UST be on file with degree confermed. Approval letter (I/UST be inclu- been added to the protocol. Additionally, if Yes is	ŏŏ				
"If Yes is checked, approval MUST be on file with degree conferred. Approval letter MUST be inclu been added to the protocol. Additionally, if Yes is	× ×	, Approval #	ŧ		This thesis/dis
"If Yes is checked, approval MUST be on file with degree conferred. Approval letter MUST be inclu been added to the protocol. Additionally, if Yes is	s) Yes No C	) Approval #			*If the thesis/
been added to the protocol. Additionally, If Yes Is		ce before the thesis	or dissertation will be accepted and	(the	technology co
					<ul> <li>For U</li> </ul>
					• For t
Library Subject Headings: Under what su	bject headings would you expe	ect to find your ma	nuscript in a library catalog?		Tech
					*Technology (
Statement of Understanding: I verify that					
page numbering have been thoroughly che understand that my paper will be accessible					I hereby grant
to the publishing settings I choose for ProQ	uest. For more information: htt	p://uark.libguides.o	com/c.php?g=536547&p=4905	494.	commercializa dissertation w
By my signature, I certify that I have read a	nd agree with the above stater	nent.			
					Student:
Signature of Student			Date		Permanent En
By signing below, I verify that all of the a			viewed this thesis/ dissertat	ion for	Thesis/Disser
format and content. I also verify that it c	ontaine no plagiarized mater	Tal.			
					UA Email:
Signature of Thesis/Dissertation Director		signature of Depart	ment Head or Graduate Coordinat	or	Program Chair

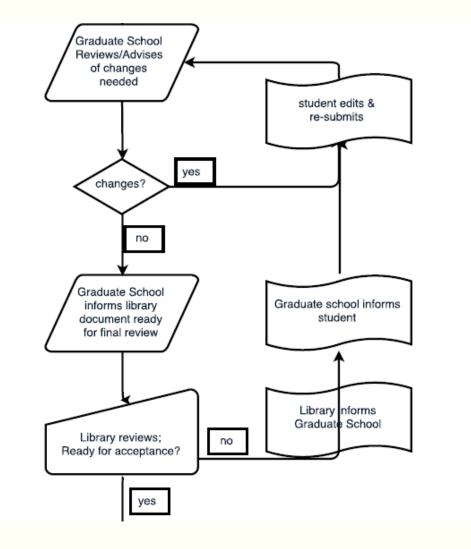
	UNIVERS ARKAI	VSAS. Grade	uate School & International Education
	Intellectual Prop	erty Disclosure (Notific	ation of Invention)
Student Name:	Surname/Last	First	Middle Initial
ID Number:	Degree:	Program	n:
Thesis/Dissertatio	n Title:		
			such as a piece of music, poetry, etc. For rd Policy 210.1: <u>techventures.uark.edu</u>
	appropriate line below:		
This thesis/dissert	ation Odoes*or O	does not contain an invention	of commercial interest.
	ertation DOES contain an in ercialization unit and obtain		, student must inform the appropriate
For UA-R	ayetteville: Technology Ven	tures (techventures.uark.edu) 4	179-575-5806
	Iniversity of Arkansas Syste gy Commercialization Offic	m, Division of Agriculture: e ( <mark>agritco.uark.edu</mark> ) 479-575- 2	2609.
*Technology Comr	mercialization Manager:		Date:
commercialization		vention disclosure describing t	or dissertation if the appropriate technology he intellectual property in my thesis or
Student:			Date:
Permanent Email:			
Thesis/Dissertatio	n Director:		Date:
UA Email:			
Program Chair/Gra	aduate Coordinator:		Date:
UA Email:			
-		-	dissertation and must be submitted to the
Graduate School w	vith the final copy of the the	esis or dissertation.	
			Revised: 9/2017

Thank you,

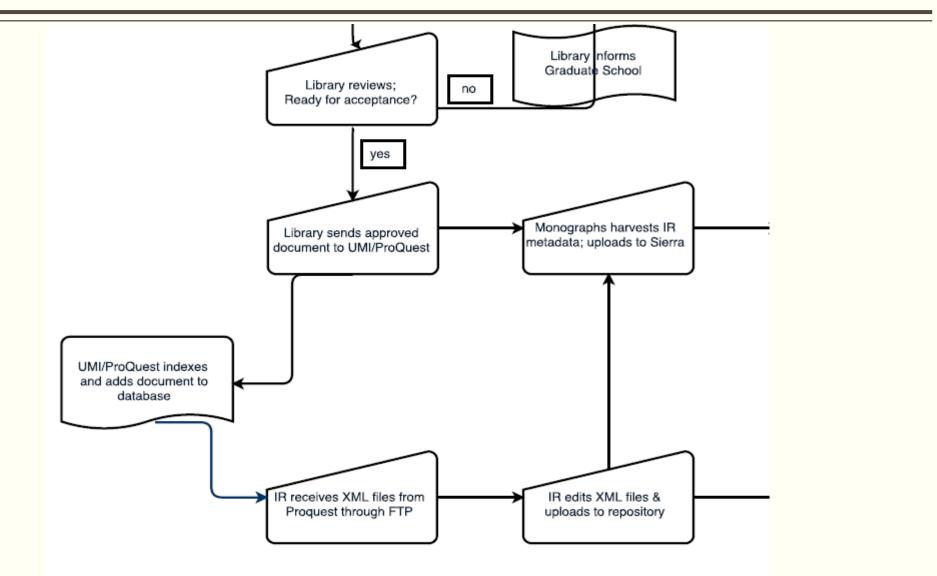
Date Manuscript Accepted by Graduate School

Revised: 3/1/2018

#### Workflow Chart - detail



#### Workflow Chart - detail



#### 

#### IR workflow details

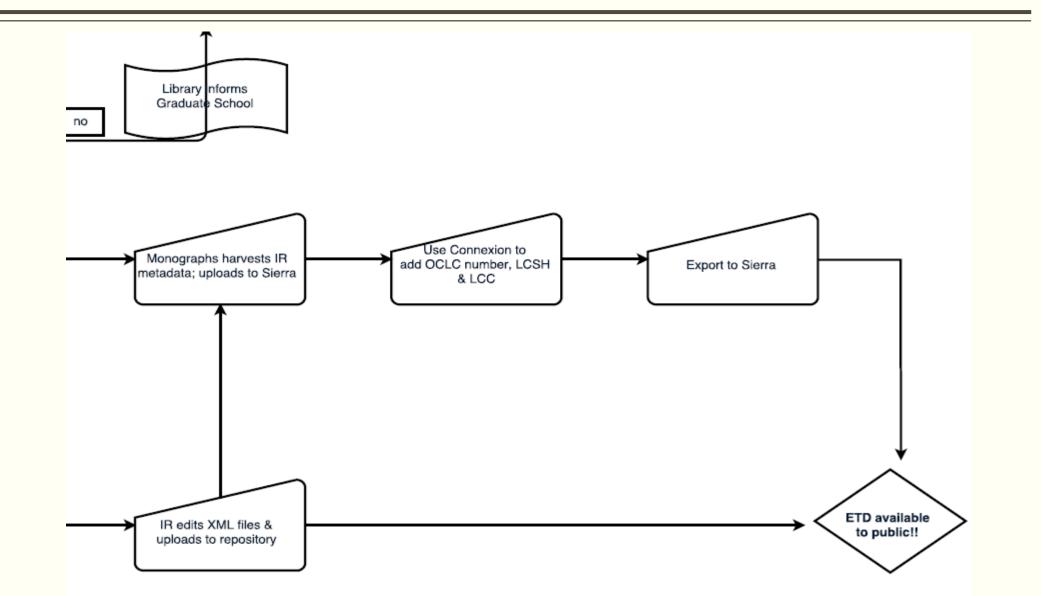
ETD ProQuest to Digital Repository Conversion Utility v1.0		pols
ETD Folder To Be Unzipped Browse Destination Folder Browse Browse	Utilties Dialog Batch Process MARC Records Export Tab Delimited Records	Batch Process MARC Records Source Directory: Process Include Subfolders Close
Progress : UNZIP	MARCJoin MARCSplit Character Conversions Merge Records	Close Close Close File Types: Function: Proquest to Bepress
	Results:	

#### IR workflow details (cont.)

F

C:\Users\ccm	niddle\Desktop\ETDNotePad++\Heil_uark_0011O_11570_DATA.xml - Notepad++	×							
ile Edit Sea	arch View Encoding Language Settings Macro Run Plugins Window ?	Х							
) 占 🗄 🖻	i 🗟 🕞 😂   🐇 🌇 🌔   Ə 🗲   🏙 🆕   🍕 😪   🖫 🖼   🏣 🦷 🗐 🖾 🔊   🗉 💌 💌 💷 📨 🖉 📨 🖉								
Clemmer_uark	:_00110_11561_DATAxml 🗷 🔚 Davis_uark_0011A_11553_DATAxml 🗷 🔚 Dawson_uark_0011A_11568_DATAxml 🗷 🔚 Dempsey_uark_00110_11567_DATAxml	• •							
1 x</td <td><pre>kml version="1.0" encoding="UTF-8"?&gt;</pre></td> <td></td>	<pre>kml version="1.0" encoding="UTF-8"?&gt;</pre>								
	ocuments xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"								
3	xmlns:str="http://www.metaphoricalweb.org/xmlns/string-utilities"								
4	<pre>xmlns:xs="http://www.w3.org/2001/XMLSchema"</pre>								
5	<pre>xmlns:util="http://blank"</pre>								
6 🖃	<pre>xsi:noNamespaceSchemaLocation="http://www.bepress.com/document-import.xsd"&gt;</pre>								
6 E 7 E	<document></document>								
8	<title>More Like the Weather</title>	Ξ							
9	<pre><publication-date>2015-01-01</publication-date></pre>								
10	<pre><pre>cpublication date date format&gt;YYYY-MM-DD</pre></pre>								
11	<pre><publication date="" marc="">2015</publication></pre>								
12	<pre><pre>cpagination&gt;68</pre></pre>								
13	<degree abbreviation="">M.F.A.</degree>								
14 📥	<authors></authors>								
15	<author xsi:type="individual"></author>								
16	<pre><email>kathleenheil@yahoo.com</email></pre>								
17	<pre><institution>University of Arkansas, Fayetteville</institution></pre>								
18	<li><li><li><li><li></li></li></li></li></li>								
19	<fname>Kathleen</fname>								
20	<mname></mname>								
21	<suffix></suffix>								
22 -									
23 -									
24	<advisor marc=""></advisor>								
25	<lpre>//iname&gt;//iname&gt;///iname&gt;///iname&gt;///iname&gt;///iname&gt;///iname&gt;///iname&gt;//</lpre>								
26	<fname>Davis</fname>								
27	<mname></mname>								
28	<suffix></suffix>								
29 -									
30	<author statement="">Kathleen Heil </author>								
31	<disciplines></disciplines>								
20 T	<pre>cdiaginling&gt;Damage/diaginling&gt;</pre>	<b>T</b>							
•									
Ktensible Marki	up Language file length : 2,821 lines : 70 Ln : 1 Col : 1 Sel : 0   0 Unix (LF) UTF-8 INS								

#### Workflow Chart – detail



## Harvesting set-up

MarcEdit 7.0.127 By Terry Reese			ſ	🍪 M	letadata	Harvester	
Tools Plug-ins Help			Wh_	H	larvest	t OAI Data	
would like to:			Ed				
Edit a MARC File	<u>Translate I</u>	Excel to MARC	s		Home	Advanced Settings	
Harvest OAI Data	Work with	Linked Data	ıld				
Merge MARC Files	Recently F	Run Programs			S	erver Address:	
	<u> </u>				h	http://scholarworks.uark.edu/do/oai/	
5			≝ e		S	et Name:	
			- Č		P	publication:etd	
MARC Tools	Delimited Text Translator	Harvest OAI Records	MAI		N	letadata Type:	
	Translator				q	ıdc 👻	
					_ 	Crosswalk Path:	
			N		_	Q:\Bepress\XSLTStylesheets\DebsXS	
MarcEditor	MARC SQL Explorer	Z39.50/SRU Client	, i				
						itart: End:	
					2	2018-04-01 2018-04-12	
			_				
			_				
				Ľ			
						ΟΚ S	ave [

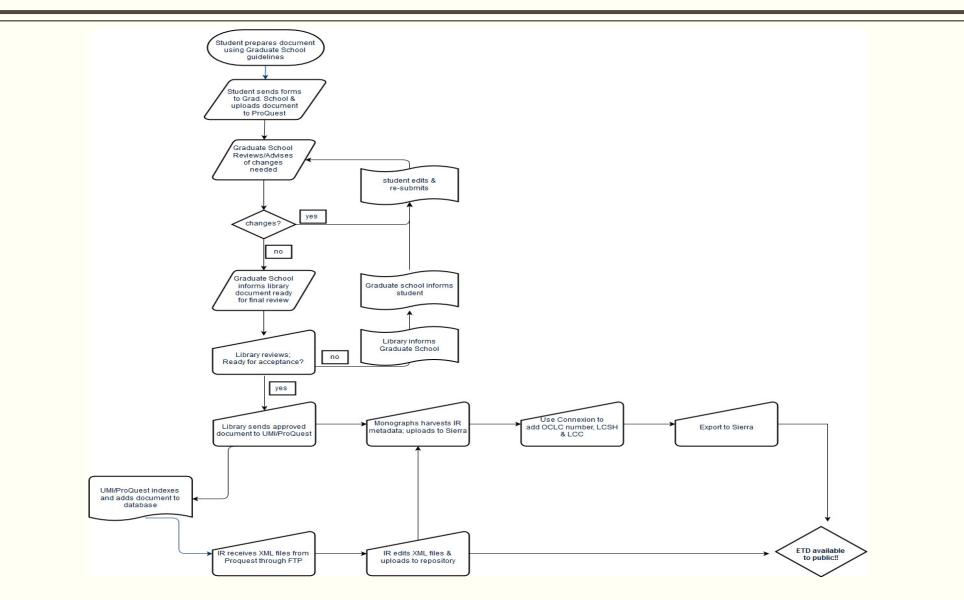
ita Harvester	
est OAI Data	
Advanced Settings	
Server Address:	
http://scholarworks.uark.edu/do/oai/	
Set Name:	
publication:etd	
Metadata Type:	
qdc 🚽	
Crosswalk Path:	
Q:\Bepress\XSLTStylesheets\DebsXSLTETDsFinal.xsl	
Start: End: Debug URL	
2018-04-01 2018-04-12	

a a la la la la		Load Act	10115
ools <u>H</u> elp	in the statement in the second	?	(B) LOAD a MARC file (
-	niversity of Arkansas Libraries, Fayette		(A) LOAD YBP Approva
<u>ile E</u> dit <u>V</u> i	iew <u>G</u> o <u>T</u> ools Re <u>p</u> orts <u>A</u> dmin <u>A</u>		(L) LOAD YBP No INVO
<b>CIO</b>			
sler	ľu		(J) LOAD YBP Shelf Re
			(C) LOAD a MARC file (
			(G) LOAD Generic Eboo
			(H) LOAD Crystal Bridg
	<u>S</u> elect		( <u>R</u> ) LOAD ProQuest Re
File	Name		(I) LOAD LISA Inventory
275	scholarworksharvest 7-31-17.mrc.		(K) LOAD Knovel Record
274	<pre>scholarworksharvest_7-31-17.mrc.</pre>		(E) LOAD Morgan and (
3	1027486.afu.scholarworksHarvest.		(E) LOAD WOIGAN and (
5	1027486.afu.scholarworksHarvest.		(D) LOAD Alexander St
2	1027486.afu.scholarworksHarvest.		(O) LOAD without over
4	1027486.afu.scholarworksHarvest.		
201	harvesttestload2.mrc.errlog		(N) LOAD a MARC file
203	harvesttestload2.mrc.lmarc		(S) LOAD a MARC file (
200	harvesttestload2.mrc.errlog (testing		(X) LOAD Internet Orde
202	AVON 7-19.mrc.errlog		(A) LOAD Internet Of the
87	AVON 7-19.mrc.erriog		(Y) LOAD DDA Discove
86	AVON 7-19.mrc.errlog (testing)		(Z) LOAD DDA Invoice F
88	AVON 7-19.mrc.lfts		
10	20170710.HathiTrust.new.utf8.rlp.m		(T) LOAD Young Law L
12	20170710.HathiTrust.new.utf8.rlp.m		(W) LOAD CRL Record
9	20170710.HathiTrust.new.utf8.rlp.m		(1) MATCH AND ATTAC
11	20170710.HathiTrust.new.utf8.rlp.m		
14	20170710.ecrl.update.utf8.rlp.mrc.e		(2) LOAD Concert Stre
16	20170710.ecrl.update.utf8.rlp.mrc.lr		(3) LOAD HATHITRUST
13	20170710.ecrl.update.utf8.rlp.mrc.e		
15	20170710.ecrl.update.utf8.rlp.mrc.lf		(4) LOAD Kanopy Reco
104	Cheetah170712.mrc.errlog		(5) LOAD Credo Refere
106	Cheetah170712.mrc.lmarc		(6) LOAD ECCO record
103 105	Cheetah170712.mrc.errlog (testing) Cheetah170712.mrc.lfts		·
105	Consumer Protection and Advertisi		(7) LOAD btest Record
			(8) LOAD Academic Co
110	Consumer Protection and Advertisin		(0) LUAD ACQUEINC CU

axchangeprep.png Date taken: Specify date taken View PNG File Dimensions: 969 x 699

				T T Scarch row procedures-new
MARC file (slow load rate)			_	
P Approvals				
P No INVOICE				
P Shelf Ready			102	26415945 Held by AFU - no other holdings
MARC file (slow load rate)	02	20	-	9781339380928
neric Ebook Records	02	20		1339386925
ystal Bridges Records	05	50	4	SB191.R5 +b G37 2016
oQuest Records	09	90		+b
A Inventory (slow load rate)	04	19		AFUA
ovel Records		00 1	1	Gasore, Elie Rene, +d 1968- +e author.
rgan and Claypool Records				Growth and productivity of irrigated rice (oryza sativa L.) for a tropical high altitude environment in Rwanda / +c by Elie Rene Gasore.
exander Street Records	26			[Fayetteville, Arkansas] : +b University of Arkansas, Fayetteville, +c 2016.
thout overlay	30		÷	1 electronic resource (82 leaves) : +b illustrations (chiefly color) : +c 28 cm
IARC file	33			text +b txt +2 rdacontent
ARC file (440to830)				
ernet Orders with Invoice	33			still image +b sti +2 rdacontent
A Discovery Records	33			computer +b c +2 rdamedia
A Invoice Records	33			online resource +b cr +2 rdacarrier
ung Law Library E-Resources	50			UMI 37-45646.
RL Records	50	0		Advisors: Richard J. Norman Committee members: Andronikos Mauromoustakos; Derrick M. Oosterhius; Larry C. Purcell; Clifford S.
ND ATTACH Items	52	20 3	3	Yield components, grain yield, biomass and plant N accumulation, and N fertilizer responses of irrigated rice (Oryza sativa, L.) were e for nitrogen (N) fertilizer rate (0, 60, 90, 120, 150, 180 kg N ha-1), season, growth stage and cultivar of different subspecies and plant types of the second s
ncert Streaming Audio Recording				sea level). Variations in irradiance (17.2+/- 0.32 MJ m-2 day-1 in DS and 9.4 +/- 0.66 MJ m-2 day-1 in WS) were linked to seasonal diff
THITRUST CRL Records				were greater in the DS (9.0 t ha-1) than in the WS (5.3 t ha-1). Total plant N uptake was in the same range (200 to 250 kg N ha-1) for b with the number of spikelets per panicle (r2 = 0.70) and spikelets per m2 (r2 = 0.80). In most cases, yield components were equivalent
nopy Records				to 10 t ha-1) in the temperate. Rice genotypes of Indica x Japonica subspecies combinations were overall greater in yield, harvest ind
edo Reference Records				day-1 at maturity. The average total crop duration of 145 days may be considered as the current optimal for achieving the yield potent generally minimal with most measured attributes maximized when the lowest N rate of only 60 kg N ha-1 was applied. This suggester
CO records				g kg soil-1). The Indica x Japonica combinations may represent a cultivar improvement strategy for greater adaptation and grain yield
est Records				
ademic Complete Records	50			"May 2016"
D Records	50			+b Ph.D. +c University of Arkansas, Fayetteville +d 2016.
Cancel	50			Includes bibliographical references.
	65	0	0	Irrigation farming +z Rwanda.
	65	0	0	Rice +z Rwanda.

#### Workflow Chart



#### Statistics

#### Overall

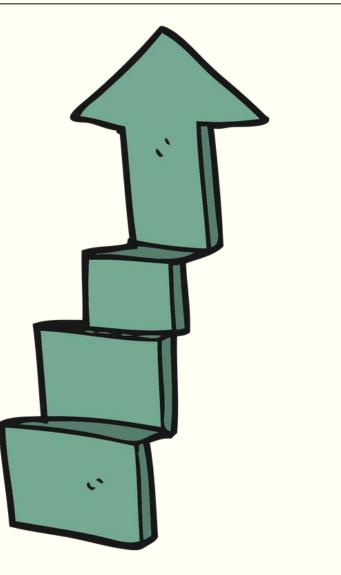
- Time needed for ETDs in the past
  - Approx. 30 minutes to an hour per thesis or dissertation from start to finish.
- Time currently being used
  - Approx. 10 to 30 minutes per thesis or dissertation from start to finish.
- Specifics
  - IR
    - To create a combined file of 13 records and edit the file for upload takes about 1 hour and 25 minutes
  - Harvesting
    - To harvest 146 records takes 2 min. 33 sec. from start to finish.
  - Subject analysis
    - Application of LCSH & LCC usually takes between 10 and 30 minutes.



#### Next Steps

IR

- XML files
- Monographs cataloging
  - Batch uploading data sync collections



#### Credits

**Statistics gathered by**: Jennie Allred Khandi Gordon

**Graphics created by:** Rachel Paul using Canva





## **Contact Information**

Rachel Paul Cataloging Librarian Monographs Unit Head rlp001@uark.edu

Ē

Cedar Middleton Institutional Repository Coordinator ccmiddle@uark.edu



# QUESTIONS?