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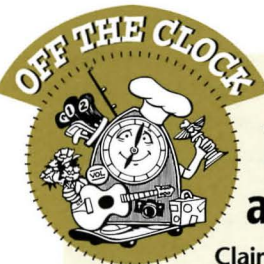
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AlcaláView

A newsletter for the employees of the University of San Diego / November 2001 / Vol. 18, No. 3



American Airlines officials will be on campus to help people feel more comfortable about flying. See page 3.



Staffer Blossoms as a Florist

Claire Galang, an executive assistant in parent relations who recently started her own floral business, runs on flower power.

When she's got a client, Galang wakes up at 4 a.m. and drives from her San Diego apartment to the Floral Trade Center in Carlsbad, where she purchases wholesale flowers. She rushes back to put them in water, then heads off to work at USD. At the end of the day, she hurries home to arrange the blooms, often toiling through the wee hours of the morning.

"Sometimes I don't sleep at all," says Galang, a 1996 alumna who started working at USD three years ago, "but that's OK. Flowers are my passion, and I get so excited when I'm working with them that it doesn't even feel like a job."



Claire Galang '96

In April, friends and co-workers convinced Galang that her flair for flowers should be more than just a
(Continued on page 4)

Cloud 9 Shuttle Opens Door to Discounts for USD Employees

USD's corporate relations office recently inked a landmark agreement with Cloud 9 Shuttle, a local transportation company, that will provide employees and students with discounts for personal and business-related services.

"This is the first partnership that directly benefits USD employees outside of their jobs,

from 10 to 15 percent depending on the service, and are available with a USD student or employee identification card.

As USD's preferred transportation partner, Cloud 9 Shuttle will provide a meet-and-greet service at the airport for university guests upon request, \$2,500 worth of airport vouchers to the athletics department and six



Coreen Petti, in the driver's seat, steered USD into a new partnership with Cloud 9 Shuttle and shows off one of the many services offered by the transportation company.

and we are very excited that Cloud 9 Shuttle was open to it," says **Coreen Petti**, USD's director of corporate relations and strategic partnerships, who spearheaded the relationship. "It's a win-win situation."

The two-year partnership, signed in September, provides students, faculty, administrators and staff with discounted shuttle service to and from San Diego's Lindbergh Field, and access to Cloud 9 Shuttle's fleet of vans, buses, executive sedans and limousines. Discounts range

complimentary executive transportation services for President **Alice B. Hayes**.

The shuttle company also has unveiled "the L.A. Porter," a new route between San Diego and the Los Angeles International Airport. Because of the already reduced fare of \$30 one way and \$50 roundtrip, a discount does not apply to this service.

Cloud 9 will promote the campus with USD signs on its vehicles, while the shuttle company's logo will appear at Torero

(Continued on page 2)



A Cappella Acclaim

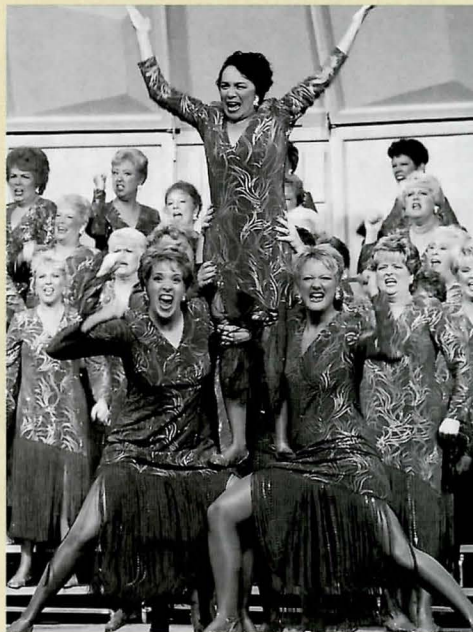
Tricia Bertram Gallant helped bring home the gold last month for the San Diego Chorus, a chapter of Sweet Adelines International.

The worldwide organization has more than 20,000 members dedicated to the singing and teaching of a *cappella* four-part harmonies.

Gallant, coordinator of the School of Education's global program, joined the group in May and earned a gold medal at the 55th annual Sweet Adelines International Convention and Competition, Oct. 13 in Portland, Ore.

The singers competed against 29 other choruses from the United States, Canada, Sweden, the Netherlands, Australia and New Zealand.

For information about joining the San Diego Chorus, call Gallant at ext. 7443.



Tricia Bertram Gallant, front row on the right, shows off her gold-medal voice at the Sweet Adelines International Convention and Competition.

If you or someone you know deserves to be put "In the Spotlight," send an e-mail to Krystn Shrieve at kshrieve@sandiego.edu or call her at ext. 4934.

Cloud 9

(Continued from page 1)

Stadium and on a rotating billboard in the Jenny Craig Pavilion. Cloud 9 also will be recognized on the scoreboard at basketball, soccer and football games.

"Cloud 9 is proud that we have reached the professional level that we believe was required to align ourselves with the University of San Diego in developing a corporate partnership," says Mike Diehl, vice president of Cloud 9 Shuttle. "Cloud 9's goal in this relationship is to make the university successful by providing the highest quality of transportation service we can offer. We also are proud that this corporate partnership with USD is the first of its kind for Cloud 9."

For individual reservations, call Cloud 9 Shuttle at (800) 9-SHUTTLE. To book a group trip, call (858) 505-4900.

SEA Snippets

The following issues were discussed at the October meeting of the Staff Employees Association.

• **Cyndi Thomas-Evans**, SEA's representative to the President's Advisory Committee, reported that the PAC is going through all versions of the university's policies and procedures manual and will compile one

All About Benefits

The human resources department is offering several ways for employees to learn more about their benefits this month.

An informational meeting will be held from 1 to 2:30 p.m., Nov. 1, in the Hahn University Center, Room 107. A benefits fair, offering health screenings, health information, news about benefits, raffle prizes and food samples is scheduled from 10:30 a.m. to 1:30 p.m., Nov. 2, in the University Center Forum.

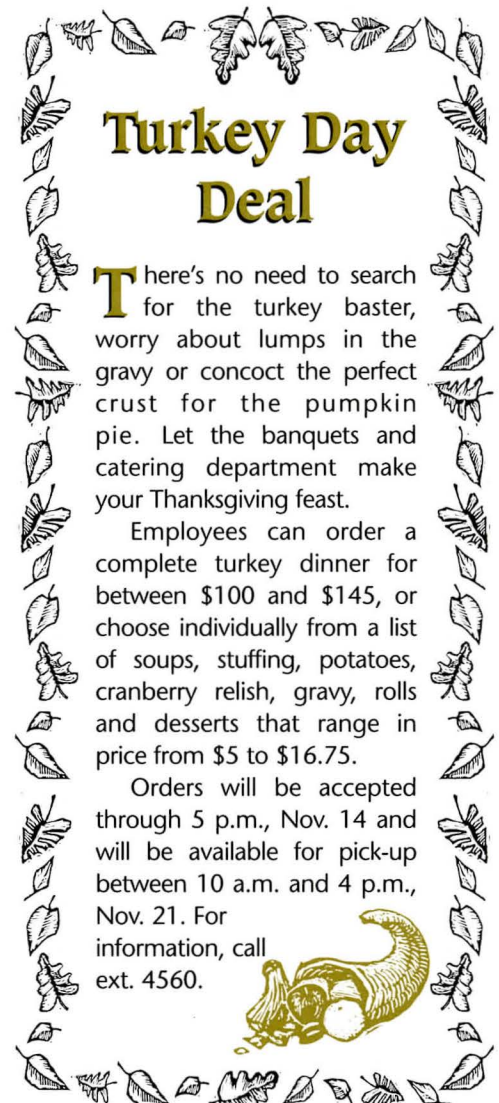
This year's open enrollment period is from Nov. 12 to 25.

up-to-date version that includes recent changes, memos and corrections.

• **Jo Powers** of the provost's office and **Yolanda Castro** of the president's office, both members of SEA's social committee, have organized a day trip on Jan. 15 for employees to watch a taping of "The Price is Right" game show. Employees will ride up in a USD bus driven by **John Cunningham** of the athletics department. Look for a flier with more information in campus mail in coming weeks.

• **Penny Navarro** of continuing education and **Cyndi Thomas-Evans** will organize a 50/50 raffle during the benefits fair on Nov. 2. The winner does not have to be present. A second 50/50 raffle will begin Nov. 5. Winners of that raffle will be announced at the SEA Christmas party in December. Tickets are \$1 each. The winners will receive half of the money raised, and the other half will go to the SEA. Contact your SEA representative for tickets.

• SEA meetings are open to all employees, especially staff. The next SEA meeting is scheduled for 2 to 3 p.m., Nov. 14, in the University Center, Room 107. For a list of SEA representatives, log on to www.sandiego.edu/sea/rep.html.



Turkey Day Deal

There's no need to search for the turkey baster, worry about lumps in the gravy or concoct the perfect crust for the pumpkin pie. Let the banquets and catering department make your Thanksgiving feast.

Employees can order a complete turkey dinner for between \$100 and \$145, or choose individually from a list of soups, stuffing, potatoes, cranberry relish, gravy, rolls and desserts that range in price from \$5 to \$16.75.

Orders will be accepted through 5 p.m., Nov. 14 and will be available for pick-up between 10 a.m. and 4 p.m., Nov. 21. For information, call ext. 4560.

Jenny Craig Pavilion Comes Out Smelling Like an Orchid


The Jenny Craig Pavilion recently was given top honors for its architecture in the 2001 Orchids & Onions contest, which has become known as the "people's choice" of design awards.

The annual contest, inaugurated by the American Institute of Architects, presents "orchids" to projects that are beautiful additions to a community, and doles out "onions" to those that aren't so attractive.

This year, the JCP received one of 15 orchids bestowed upon buildings, landscape designs and public art projects throughout San Diego County. Eight other buildings, signs and works of environmental art were stuck with onions. The decisions are made based on nominations by members of the community,

hundreds of public ballots and a jury composed of people outside the design field.

Judges called the \$17.5 million sports and recreation center, which opened in October 2000, the offspring of the ancient world.

"Noble cornices, colonnades, arches and pediments repeat motifs that imply civility, thought and quest for reason," said one judge. "The sports pavilion is the right ingredient of health and well-being that makes this campus not only intelligent, but physically fit." 



The Spanish Renaissance architecture of the Jenny Craig Pavilion was a big hit with local residents, who gave it a thumbs up in the recent Orchids & Onions contest.

Feast of All Saints Mass

The Feast of All Saints Mass will be 12:10 p.m., Nov. 1, in Founders Chapel. The Mass celebrating the Feast of All Souls is at 12:10 p.m., Nov. 2, in Founders Chapel.

Remembering Loved Ones

The month of November is dedicated to praying for the deceased. A novena (series of Masses) dedicated to those who have passed away will begin Nov. 2. To have a loved one remembered at a Mass, fill out a card at the front of Founders Chapel and leave it either in the basket there or in the University Ministry office, Hahn University Center, Room 238.

Prayer Breakfast

A prayer breakfast, open to all faculty and staff, is set for 7:30-8:25 a.m., Nov. 8, in the faculty/staff dining room. Sister **Barbara**

Quinn, R.S.C.J., will discuss "Spirituality for the New Millennium: Comforting the Afflicted or Afflicting the Comforted?" For reservations, call ext. 4735.

Founders Day Mass

Founders Day Mass will be at noon, Nov. 13, in Founders Chapel. The Mass celebrates the feast of San Diego de Alcalá, the patron saint of the Diocese, and the memory of USD founders The Most Rev. Bishop Charles Francis Buddy and Rev. Mother Rosalie Hill. This year's service recognizes USD's grounds keepers for their dedication and work to beautify the campus. For information, call ext. 7532.

Blood Drive

A blood drive to benefit victims of the Sept. 11 disaster will be held from 10 a.m. to 3 p.m., Nov. 14 and 15, in the Hahn University Center, Forum A. The goal is to collect 200 pints of blood. Call **Toñis Manriquez** or **Kily Jones** at ext. 4796 to make an appointment. Walk-ins also are welcome.

Christmas at the Casa

President **Alice B. Hayes** will host her annual Christmas party from 2-4 p.m., Dec. 13, at the Casa de Alcalá. This year's theme will be "Peace on Earth," and entertainment will be provided by members of the Founders Chapel choir and the USD Symphony. Light refreshments will be served. Look for more information in a flier that will be sent via campus mail later this month.

It's
A
Date!



Allaying Fears of Air Travel

To ease people's anxiety about flying, American Airlines, one of the university's corporate partners and USD's preferred airline, will host a security and safety seminar at noon, Nov. 1, in Maher Hall's Salomon Lecture Hall.

Airport management and an administrative executive will discuss the safety measures adopted by the airline since the Sept. 11 tragedy.

To reserve a seat, or for more information, call the Office of Corporate Relations at ext. 4690.

Milestones

DEATHS


Lindafaye Downs, a USD production staff member in instructional technology services, on Sept. 14.

June Munnecke, mother of **Janet Madden**, director of the academic support program in the School of Law, on Oct. 17.

The Alcalá View Wants You

If you have story ideas, events to publicize, "Get Outta Town" photos, nominations for the "In the Spotlight" segment, classified ads or questions for H.R., our human resources guru, submit them by the **10th day of the month** prior to publication.

Send submissions to **Krystn Shrieve** in Maher Hall, Room 274, call her at ext. 4934 or e-mail kshrieve@sandiego.edu. Send human resources questions to askhr@sandiego.edu.



Ask H.R.

H.R. is spending November schoop-schooping down the slopes in Vail, Colo. He'll be back next month to answer your human resources questions, so keep them coming.

H.R. is here to answer your human resources questions, and will respond to as many queries as possible in each issue. He cannot, however, analyze individual cases. Send your questions to askhr@sandiego.edu.

CLASSIFIEDS

FOR SALE: Gateway Pentium II computer with 500 MHz, 128 MB RAM, 8 GB HD, 56K modem and high-resolution 19-inch monitor, CD-R and DVD. Asking \$700. Call Elaine Tagliaferri at ext. 4886.

FREE TO GOOD HOME: Old full-size oak wine barrel (sorry, it's empty) from the Fillippi Winery in Rancho Cucamonga, one of California's first wineries. Pick up is a must. Call Krystn Shrieve at ext. 4934.

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Fleurs de Claire

(Continued from page 1)

hobby. So the former French major opened a business, naming it Fleurs de Claire to commemorate her studies.

Galang delved into her savings to get a business license and buy buckets, floral foam and other equipment. She runs the operation out of her home, which readily converts into a makeshift floral shop. The kitchen counter is perfect for handling hydrangeas, the bathtub serves as a floral foam soaker and, with the air conditioner on full-blast, the whole place becomes a refrigeration unit.

Galang's first customer was **Jeannie Cook**, USD's events manager, who purchased arrangements for a student scholarship luncheon.

"Claire has an innovative, hip approach," Cook says. "She's very cutting edge, very up on what's stylish."

Galang's creations have brightened up employee birthday parties, Friends of the USD Libraries events, a board of trustees luncheon, parent board meetings, the law school's Red Mass celebration and a wedding rehearsal for an employee's son.

When she got the bug for building bouquets, Galang scoured help-wanted ads for part-time floral positions and talked to flower shop managers, offering to do free internships just for the experience.



A Fleurs de Claire creation.

Unfortunately, she got no takers.

"It was a little discouraging," Galang says, "but this was my dream and I just couldn't give up."

Galang enrolled in a floral arranging course and took a part-time gardening gig to learn the ropes and supplement her income.

Although she's learned a lot about the industry, much of what she knows came from her innate love of all things green. She spends her spare time leafing through plant and flower tomes in bookstores, rooting through antique stores for one-of-a-kind containers and poking her head into refrigerators at flower shops.

One day, she hopes to have a shop of her own.

"I set realistic goals for myself this year," says Galang, who already has turned a profit. "I'm doing a lot of research on flowers, figuring out my pricing and learning how to deal with vendors. Eventually I'll open a Fleurs de Claire near you."

For more information about Fleurs de Claire, call (619) 840-0176 or log on to www.fleursdeclair.com.

The Alcalá View wants to hear what you do when you're off the clock. Share your "Off the Clock" stories by sending an e-mail to Krystn Shrieve at kshrieve@sandiego.edu or calling her at ext. 4934.

 University of San Diego
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