Service and Security: The Yin and Yang of Public Safety

There are two sides to Larry Barnett, assistant vice president for public safety— which is a good thing since there are two sides to his job at USD.

On one hand, Barnett, who came to campus as head of public safety more than six years ago, says his law enforcement background keeps him vigilant about safety. And on the other hand, as an ambassador of the university, he's also concerned about offering a high level of customer service to everyone who enters Alcalá Park.

Temporary employees now man the entrance kiosks during the day.

"Parking services, which is one component of public safety, does a lot more than focus on citations," Barnett says. "Ours is one of the few departments that has direct contact with all areas of campus, whether it's residence life, campus ministry, athletics, daily commuters or visitors who are attending an event at USD for the very first time."

Members of the department, therefore, have to be many things to many people. And it all starts at the entrances, where in February there was a changing of the guards. Until then, the kiosks at the east and west entrances were staffed by armed officers. But following the retirement of officers Otis Lambert and Lloyd Skinner, who for several years manned those posts as campus greeters, Barnett began staffing the daylight shifts in the kiosks with civilians who, dressed in blue blazers, seem almost like concierges.

"They greet visitors, issue parking permits, route traffic and give out information," Barnett says. "They give me the flexibility to decide which positions in my department require a gun and badge and which don't."

These new greeters are temporary employees who are part of a pilot program. If successful, these temporary positions could be turned into full-time positions. Other clerical and administrative support positions formerly held by officers also are now being filled by civilians, including work-study and NROTC students, who write tickets for parking violations.

These changes allow Barnett to better utilize his officers for things that require a law enforcement background, including responding to campus crime, shielding the university from crimes affecting the surrounding neighborhoods or training for USD's growing security needs. Some of the security needs include protecting dignitaries visiting the Joan B. Kroc Institute for Peace & Justice, guarding art exhibits in USD's galleries and preparing for emergencies.

And, while doing all of that, the officers are constantly mindful of customer service and now hand out comment cards to get feedback from customers with whom they interact.

"This all came out of an internal assessment that started last summer," Barnett says. "I'd been here for more than six years and, (Continued on page 2)
SEA Snippets

The following issues were discussed at the February meeting of the Staff Employees Association:

The SEA Wants You!
The Staff Employees Association meetings are open to all employees, especially staff. The next SEA meeting is at 2 p.m., March 8, in the Hahn University Center, Room 103. For information, contact Co-Presidents Sheri Barzal or Penny Navarro.

- David Freeman, assistant director for the fitness programs, talked to SEA representatives about the drop-in fitness program, which allows employees to pay $70 per semester and drop into any number of classes offered during the week, including yoga, Pilates, cardio-stretch kickboxing, water aerobics or Tai Chi. He also mentioned that a spinning class will be held on Monday and Wednesday evenings. And finally he reported that the department is offering a new walk-about program, in which employees are given a pedometer and water bottle and can work with an instructor while walking a number of newly developed routes for any fitness level. For information on costs and schedules, call ext. 4533.

- The SEA is planning four group outings to the Padres this year. The games are on: April 21 vs. the Mets; May 5 vs. the Cubs; June 30 vs. the Giants and Aug. 22 vs. the Dodgers. The first three games are give away nights, when fans will be given Padres memorabilia. On Aug. 22, fans are encouraged to bring their dogs. Tickets for right-field reserve seating are $16 each and are on sale at the Hahn University Center Box Office.

- Joan Wolf reported that this year's employee picnic will be held on June 2 and will feature a Caribbean theme.

Chika the Biker Chick
Hits the Road

Chika Sasaki, an art director in the Office of Publications and Marketing Communications, remembers as a child the devastation her family felt when her cousin died of leukemia. She felt the grief again in college while working as an assistant for her favorite professor. Her professor felt overly fatigued and went for a check-up by his doctor. He was diagnosed with leukemia and died three weeks later.

Sasaki will honor their memories when she participates in “America’s Most Beautiful Bike Ride.” The 100-mile ride, on June 4 in the mountains of Lake Tahoe, is one of several events — including the Rock ’n’ Roll Marathon in San Diego and the Jamba Juice Wildflower Triathlon in Monterey, Calif. — held each year to raise money for the Leukemia & Lymphoma Society.

Sasaki also will ride to honor leukemia survivor Tim Semenchuk, husband of Ev Semenchuk, an executive assistant in the Hahn School of Nursing and Health Science. Ev Semenchuk says she’s honored that Sasaki is riding in the name of her husband, who has been a leukemia survivor for eight years.

“Tim knows that people raised money before his treatment and advanced the medical treatment to the point that it was able to save his life. So people like Chika who are going out to further advance it are very dear to his heart,” she says. “What Tim’s gone through has been incredible. It was an uphill climb, but he’s still here with us — I have my husband, and our children have their father. He knows first-hand how important this is.”

Sasaki, a recreational athlete who plays softball and in 2004 ran a half marathon in Carlsbad, says while she enjoys cycling, she’s never done it at this level. She began training this month with about 85 other members of the San Diego bike team. She also is hoping to raise $6,406, a figure that corresponds to the date of the event.

“TImes have been a lot of medical advances since the days when my cousin, and even my professor had leukemia,” Sasaki says. “I’m doing this to help fund more research and to save more lives. Leukemia is a curable disease and that gives me hope.”

To donate to Sasaki’s effort, go to her Web site at www.active.com/donate/tntsdh/chika.

Public Safety
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like in any service industry, it was time to take a step back and look at how we conduct business and what additional services we need to offer. These changes allow us to take things to the next level and better meet the ever evolving needs of the USD community.”

The Alcalá View wants to hear from directors, managers or department heads with news to share. To participate, send an e-mail to Krystn Shrieve at kshrieve@sandiego.edu or call her at ext. 4934.

If you or someone you know deserves to be put “In the Spotlight,” send an e-mail to Krystn Shrieve at kshrieve@sandiego.edu or call her at ext. 4934.
Outdoor Adventures
Whether you’re looking for adventure close to home or within a few hours’ drive, Outdoor Adventures will be holding a number of events during March.

- **March 3-5:** Mount San Jacinto backpacking trip, $150.
- **March 9:** Moonlight canoe on San Diego Bay, $12.
- **March 11-14:** Spring Break Black Canyon River canoe trip along the Colorado River, $180.
- **March 17-19:** Spring Break La Ventada horseback riding excursion to Baja California, $260.
- **March 21:** Indoor rock climbing at UCSD, $21.
- **March 25:** Day rock climb with opportunities for all skill levels, $25.
- **March 26:** Family day hike, $3 to $5.
- **March 31-April 2:** Los Arbolitos sea kayaking in Baja, $140.

Theater Production
The Old Globe/University of San Diego Master of Fine Arts in Dramatic Arts program will present “An Absolute Turkey,” by Georges Feydeau. The farce is billed as a seamless and funny translation of Feydeau’s work. Shows will be held at: 8 p.m., March 4; at 2 p.m., March 5; and at 8 p.m., March 7-10; in the Studio Theatre, Sacred Heart Hall. Tickets are $10 for general admission, $8 for students, seniors, and USD faculty, staff and alumni. For more information call ext. 4171 or go to www.globemfa.org.

Trans-Border Institute
A discussion on “Rule of Law Challenges Along the U.S.-Mexico Border” will touch on rising crime rates and ways to improve security. The event will run from 8 a.m. to noon, March 6, in the Joan B. Kroc Institute for Peace & Justice Theatre. For more information call ext. 4090 or go to www.sandiego.edu/tbi/events.

Nursing Lecture
The 18th annual Janet A. Rodgers Nursing Lecture will feature an address by Ruth McCorkle, director of the Yale University Center for Excellence in Chronic Illness Care. She will speak on “Helping Patients and Families Enrich the Quality of Their Lives During Cancer.” The address will be at 4 p.m., March 6, in the Joan B. Kroc Institute for Peace & Justice Theatre. A $25 donation for student scholarships is suggested. For information e-mail esemenchuk@sandiego.edu or call ext. 4730.

International Women’s Day Breakfast
The second annual event will feature a program on “Global Dispatches: Women Moving Forward — and to the Top.” The breakfast will be held at 7 a.m., March 8, at the Joan B. Kroc Institute for Peace & Justice. For information, e-mail slyford@sandiego.edu or call ext. 7509.

Theology Lecture
Mary Hines, who holds USD’s Msgr. John Portman Chair in Catholic Systematic Theology, will give the annual Portman Lecture on “Forty Years Later: Does Vatican II Still Matter?” The lecture will be held at 7 p.m., March 20, at the Joan B. Kroc Institute for Peace & Justice. Free. For more information call ext. 4525.

Sister Sally Furay Lecture
Sister Sally Furay and other founders of the USD Social Issues Committee will reflect on their work on the 20th anniversary of the committee’s establishment. Carmen Cuenca, curator of the binational InSITE arts program, will discuss “Art Beyond Borders.” The free event will be at 5:15 p.m., March 28, in the Joan B. Kroc Institute for Peace & Justice Theatre. For more information call ext. 4798.

Prayer Breakfast
Mary Himes, a professor of theology at Emmanuel College in Boston who holds USD’s Msgr. John Portman Chair in Catholic Systematic Theology, will speak about the faces and images of Mary, the mother of Jesus, throughout Christian history, at the Faculty/Staff Prayer Breakfast from 7:20 to 8:30 a.m., March 30, in the Faculty/Staff Dining Room. The event is free and is open to all faculty staff and administrators. For information call ext. 2263.

Grandparents Weekend
Grandparents of USD students will visit for campus tours, a baseball game and other events on March 31 and April 1. Advance registration is required. For more information go to www.sandiego.edu/grandparents, e-mail parents@sandiego.edu or call ext. 4808.

Baseball Team Goes to Bat to Hit a Home Run for the Hometown
The Toreros baseball team is hot. The team is ranked eighth in collegiate baseball and is off to a great start this season with a 7-2 record after a three-game sweep of the defending national champs, the University of Texas Longhorns. Now the Toreros will take on their cross-town rivals. Cheer on the team as the Toreros face off against San Diego State University, at 2 p.m., March 10, and at 1 p.m., March 12, at Cunningham Stadium. Tickets are $5 for general admission and will be available at the stadium on game day. Admission is free with USD identification. For more information call (619) 260-7550 or go to www.usdtoreros.com.

Faculty and Curriculum Development Programs
Women students, staff, faculty, administrators and their guests are invited to a women’s dinner to meet vice presidents Julie Sullivan, provost and vice president for academic affairs, and Carmen Vazquez, vice president for student affairs. The dinner will be held from 5:30-7:30 p.m., March 2, in the Hahn University Center, Room 107.

A luncheon colloquium to discuss USD’s calendar of semesters, intersession, summer school and the best ways of structuring courses and breaks to enhance learning, will be held from 12:30-2 p.m., March 9, in the Hahn University Center, Room 107.

Another luncheon colloquium, to discuss Catholic social thought, will be held from 12:30-2 p.m., March 23, in the Hahn University Center, Room 107. The workshop will focus on the relationship of Catholic social thought to USD, its mission statement, strategic initiatives and commitments to inclusion and diversity.

To register, call Michelle Morris at ext. 4525 or e-mail her at michellemorris@sandiego.edu.
Baby
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Apartments with husband Chad, gave birth to baby Aram six months ago.
“The students see me going on walks with my baby on the weekends, and when they see baby clothes in the dryer, they know whose laundry it is,” says Izmirian, who’s lived on campus for three years. “I brought Aram to the first day of RA training and this week I might try to bring him to Sunday night Mass. We really do model the reality of family life to our students.”

Lavoie-Pons says her family also takes advantage of all the opportunities provided to them on the campus. They stop for coffee at Aromas, they have lunch together at La Paloma, they go for walks with the stroller and their dog, Mandy, a mutt from the shelter, and they eat dinner in the main dining hall.
“We’re teaching Lukas to have a simple life,” Lavoie-Pons says. “We’re living in simplicity, in small quarters, and have learned that what’s important is that you carry your happiness with you wherever you are. We feel like we live in a botanical garden and we love it.”

The other families also say that they wouldn’t trade the experience. del Rio says the students made Lucia a welcome sign and put valentines on their front door. Soon del Rio says he and Lucia will bring cookies around to all the students. He says the students appreciated seeing him and his wife, Alicia, embrace both the excitement and anxiety they felt about becoming parents.
“I hope the students learn that life unfolds not just as a set of goals, but as a complete and complex experience,” del Rio says. “A lot of students live life moving from goal to goal and they expect things to be perfect. Things here are pretty close to that, but I think the students have seen that when you have a child it’s more than just achieving something, it’s experiencing it completely. They see us doing that.”

Construction Corner
The weather has been cooperating and construction projects are on schedule. Here’s what to expect in March:
Alcalá Vista Apartments: In March the roofing on the building will be complete and crews will begin installing drywall. The apartments are expected to be finished in July.
— Roger Manion
Assistant Vice President of Facilities Management

MILESTONES
Carol M. Serbin, mother of Kenneth P. Serbin, associate professor in the history department, passed away on Feb. 13.
Daniel V. Gonzalez, father of Kenneth Paul Gonzalez, associate professor in the School of Leadership and Education Sciences, passed away on Jan. 25.

CLASSIFIEDS
FOR SALE: Slow-pitch softball bat. Worth ESTQL Quad Shell. The length/weight is 34/29 ASA certified. Excellent condition. $60. For details, call Michael at ext. 2360 or e-mail him at epstein@sandiego.edu.