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## Basic of Total Quality Management on Tap for Continuous Quality Improvement

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# NEWS RELEASE UNIVERSITY OF SAN DIEGO

## NEWS BUREAU

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### BASICS OF TOTAL QUALITY MANAGEMENT ON TAP FOR CONTINUOUS QUALITY IMPROVEMENT

A five-day seminar that emphasizes the techniques and integration of management and team concepts will begin on Nov. 12 at the USD Manchester Conference Center.

Participants will learn the Total Quality Management (TQM) philosophy and terminology, statistical concepts, control chart techniques and applications, together with management and leadership skills to enhance the implementation of these concepts.

The seminar will be held Nov. 12-16, with an implementation workshop to follow on Dec. 13.

The workshop is sponsored by Industries in Partnership with the University of San Diego and SDSU.

There is a fee for this seminar and reservations are essential. Please call Jackie Freiberg or Selena Minutelli at 260-4644 for complete outlines and registration information.

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